# Mync

Media Player, Organizer and Uploader

## Release Notes

Software Version 1.71.5619 (December 2019)

www.grassvalley.com

# Mync Product Support

## Web Technical Support

To access support information on the web, visit the myncworld.com webpage. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- Myncworld.com web page: https://myncworld.com/
- Myncworld support web page: https://myncworld.com/#support

# Update History

*The following issues are fixed or improved in this version:*

- Memory resource consumption increases while exporting storyboard that BlackMagic RAW clip placed (SFDC00719230)

- Audio is not imported if a clip's audio is Mpeg1 Audio Layer2

- Codecs only available with specific systems appear at export settings of storyboard

# Design Limitations

## Restrictions after Uninstallation of QuickTime for Windows

The following functionality will be lost if QuickTime is uninstalled:

**Still Image File Formats:** Flash Pix; Mac Pict; QuickTime Image

**MOV Video File Formats:** M4V or some MOV file formats

**Audio File Formats:** MOV (other than Linear PCM and AAC); QuickTime Audio

To use the file formats, install QuickTime Essentials then enable QuickTime importer in Mync. See myncworld.com FAQ web page more details.